



TOPS!

Atlas Agents Excel in Quality





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Atlas Van Lines is proud to honor our finest performing agents for their total commitment to quality. They consistently go beyond the expected for customers to earn Atlas' most coveted distinction – The Milton M. Hill Quality Award.

These 50 Atlas agents have exceeded our highest standards in hauling, warehousing, operations, and customer ratings. The requirements include:

- Warehouse Rating of at least 90 percent based on random inspections that assess appearance, impression, organization, security, and risk management.
- Hauling Excellence with at least \$750,000 in revenue and 175 household goods shipments, high customer satisfaction with van operators (at least 90 percent of customers say they would again choose the agency's services), and superior performance in claims and safety.

These agents lead by example and feed a culture of quality that distinguishes the Atlas brand as a premier mark of service. We are proud to recognize the 2011 recipients of the Milton M. Hill Quality Award.

"Atlas agents who earn the Milt Hill Quality Award raise the bar high and in so doing improve not just our organization – they elevate the industry itself."

- Atlas Chairman and CEO Glen Dunkerson



Imlach Group (Detroit) and Imlach & Collins (Dallas) are two of the 50 Atlas agent companies named as recipients of Atlas' 2011 Milton M. Hill Quality Award. Recognized for outstanding quality performance, Imlach is proud to say we have been part of this prestigious group for the past 11 years, consecutively.

Our biggest motivation to earn this award is you, our valued customer. Every member of the Imlach service team has a passionate conviction to bring our best every day. We strive to build solid customer relationships and win your business year after year.

Thank you, for asking us to work harder, develop more efficient solutions and take a few extra moments to ask the right questions. Our goal is to exceed your service expectations and build strong partnerships with a foundation of trust.

IMLACH

G R O U P

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NOTICE: Atlas Van Lines, Inc. is an interstate motor carrier. Each affiliated agency is independently owned and operated. An affiliated agency represents Atlas for **interstate** (from one state to another) moves only. **Local** and **intrastate** (within a single state) moves are not provided as an agent of Atlas. Questions concerning local and intrastate moves should be directed to your local agency representative, not to Atlas Van Lines, Inc.

Atlas Van Lines, Inc. is an ISO 9001 certified company.

Texas Intrastate moves may be handled by either Imlach & Collins Brothers, LLC under TxDMV No. 005412585C or Atlas Van Lines, Inc. Texas Agent under TxDMV No. 005017368C.